

# gloStream

## Reference Report

# Reference Survey

How long have you used the EHR from [Vendor's Name]? \_\_\_\_\_ (months/years)

*The following questions are rated 1-5, where 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent.*

How would you rate benefit of the EHR to your practice? 1 - 2 - 3 - 4 - 5 - N/A

Using the same 1-5 scale, how would you rate your satisfaction with the EHRs ability to:

1)Review patient charts 1 - 2 - 3 - 4 - 5 - N/A

2)Update and document patient charts 1 - 2 - 3 - 4 - 5 - N/A

3)Order tests and review results 1 - 2 - 3 - 4 - 5 - N/A

4)Prescribe electronically 1 - 2 - 3 - 4 - 5 - N/A

5)Clinical decision support (e.g. drug warnings, preventative care reminders, etc.) 1 - 2 - 3 - 4 - 5 - N/A

6)Clinical/quality reporting (e.g. pay-for-performance, Bridges to Excellence, etc.) 1 - 2 - 3 - 4 - 5 - N/A

Again, using the same 1-5 scale, how would you rate the vendor on:

1)Implementation 1 - 2 - 3 - 4 - 5 - N/A

2)Training 1 - 2 - 3 - 4 - 5 - N/A

3)Support 1 - 2 - 3 - 4 - 5 - N/A

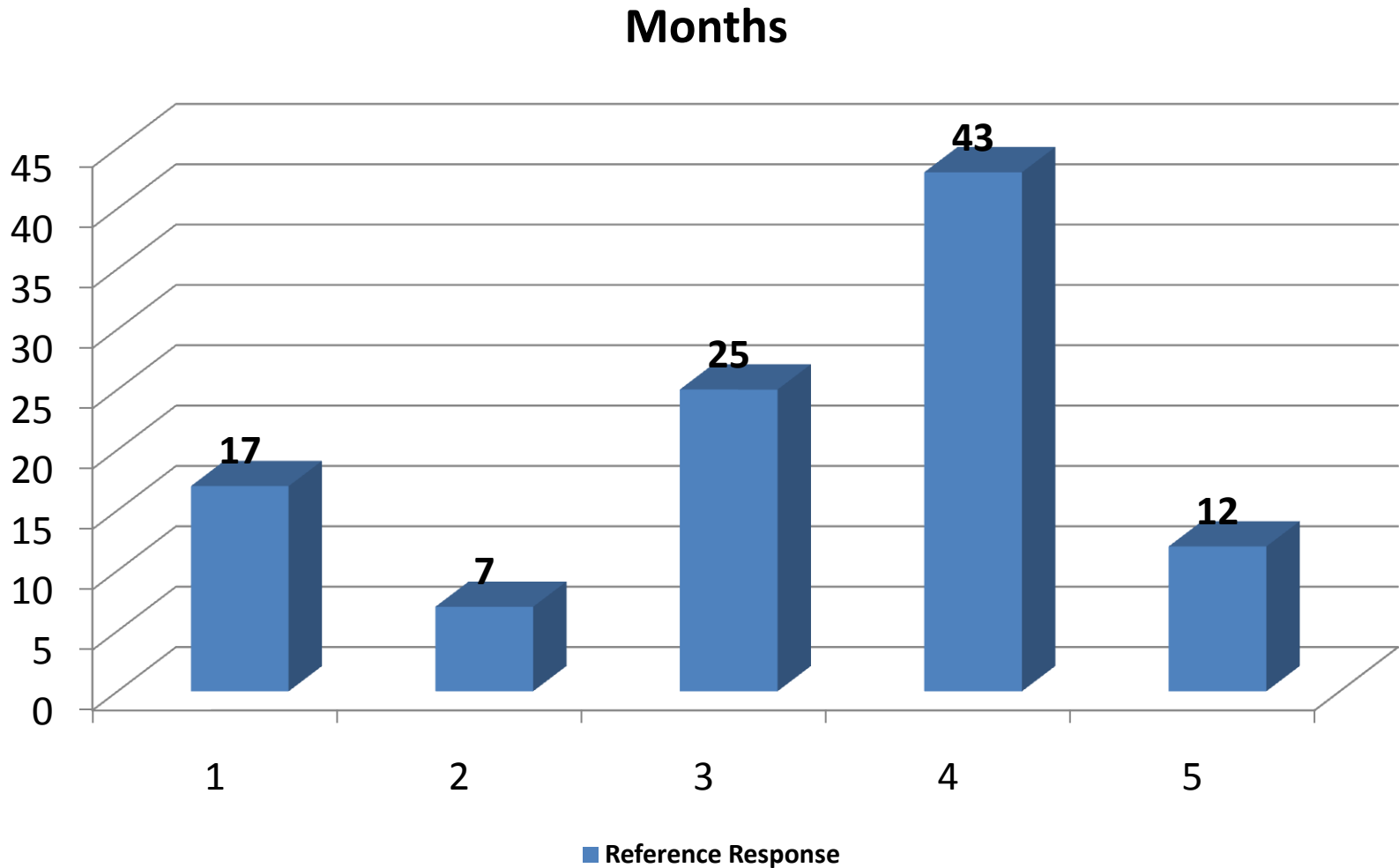
4)Service 1 - 2 - 3 - 4 - 5 - N/A

Would you purchase this system again? ☐ Yes ☐ No

Would you purchase from the same vendor again? ☐ Yes ☐ No

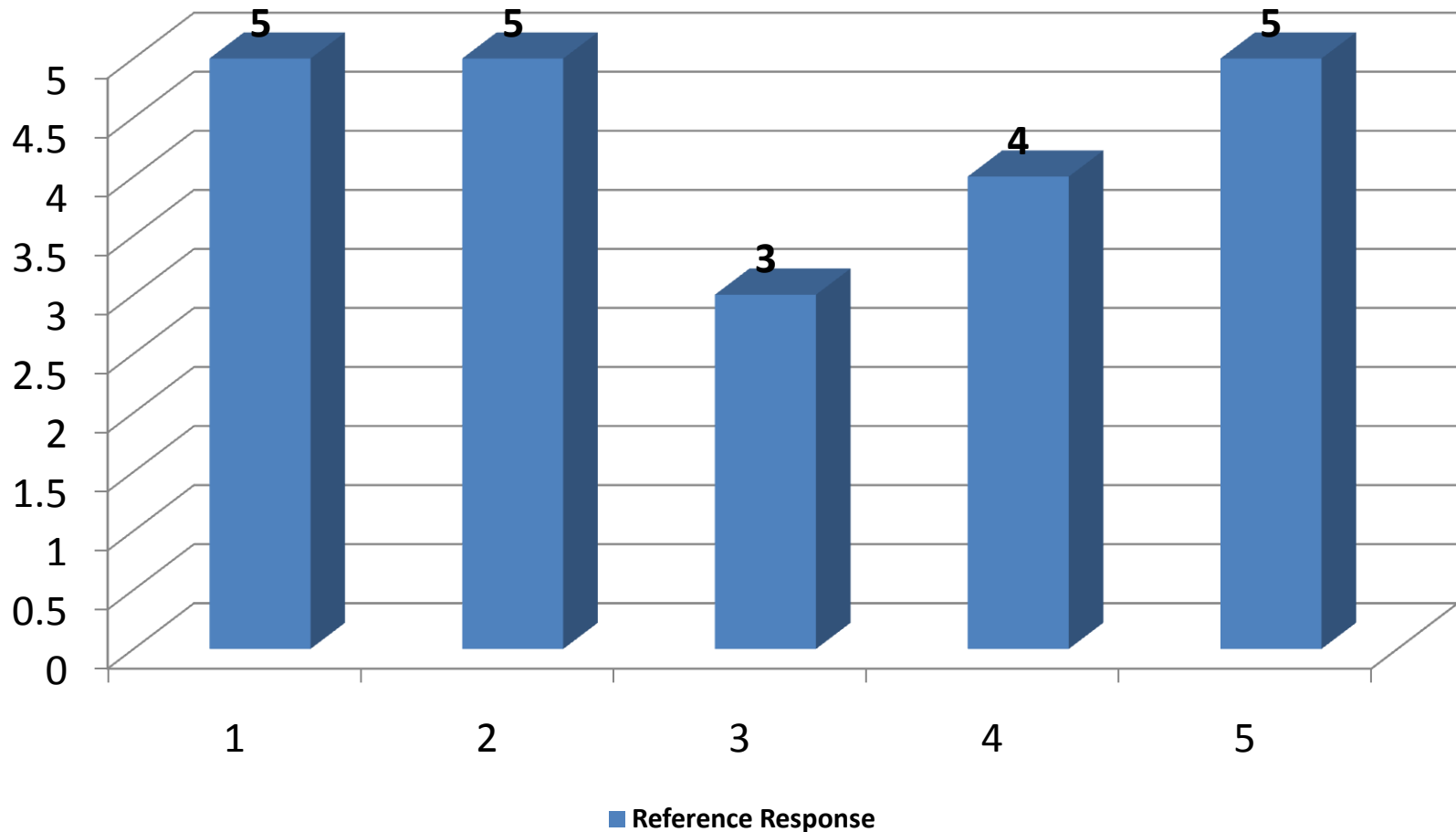
# Product Evaluation

# How long have you used the EHR?



All information obtained from references provided by vendor.

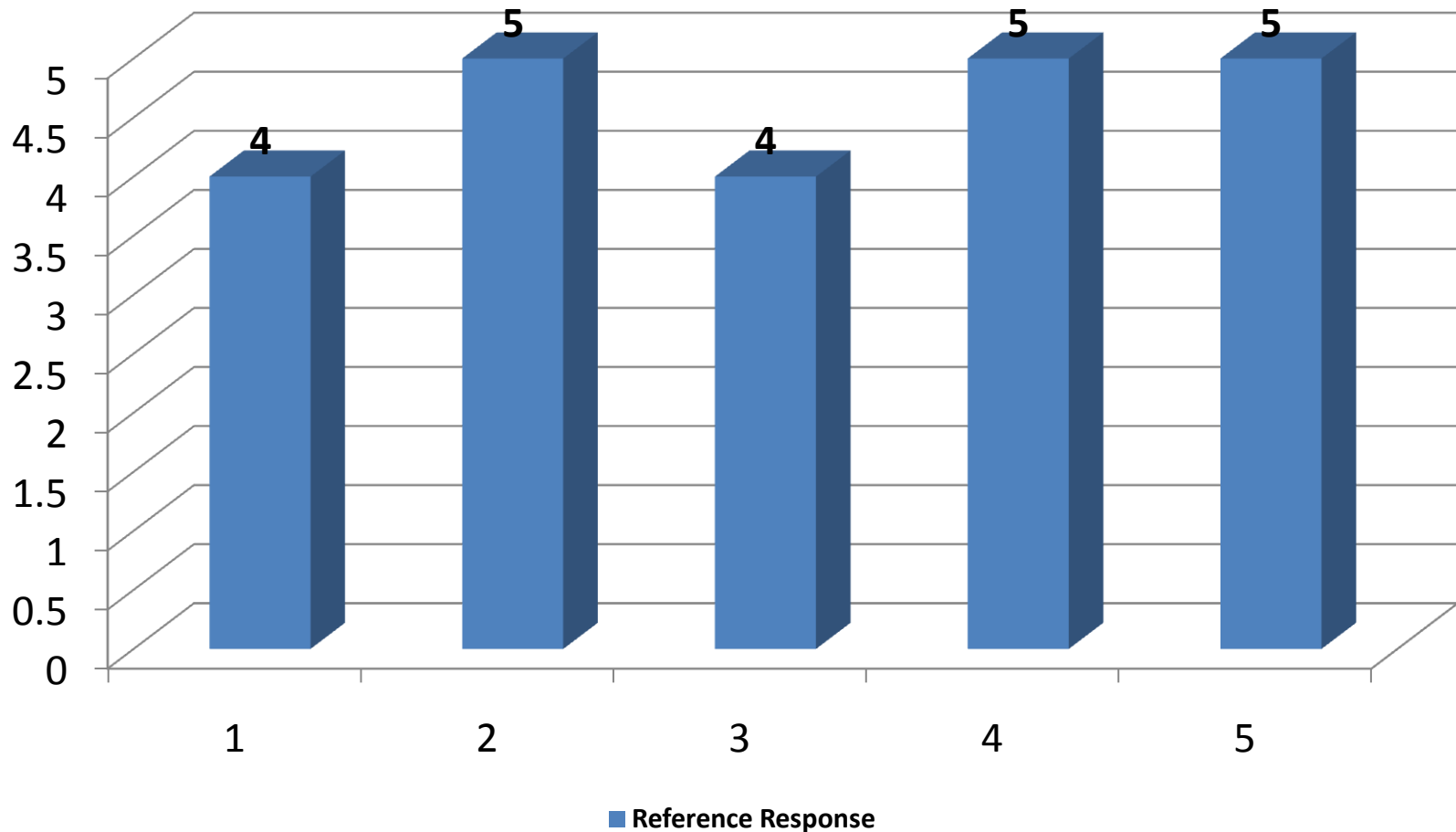
# How would you rate the benefit of the EHR for your practice?



***Questions are rated 1-5, where: 0=No Response 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

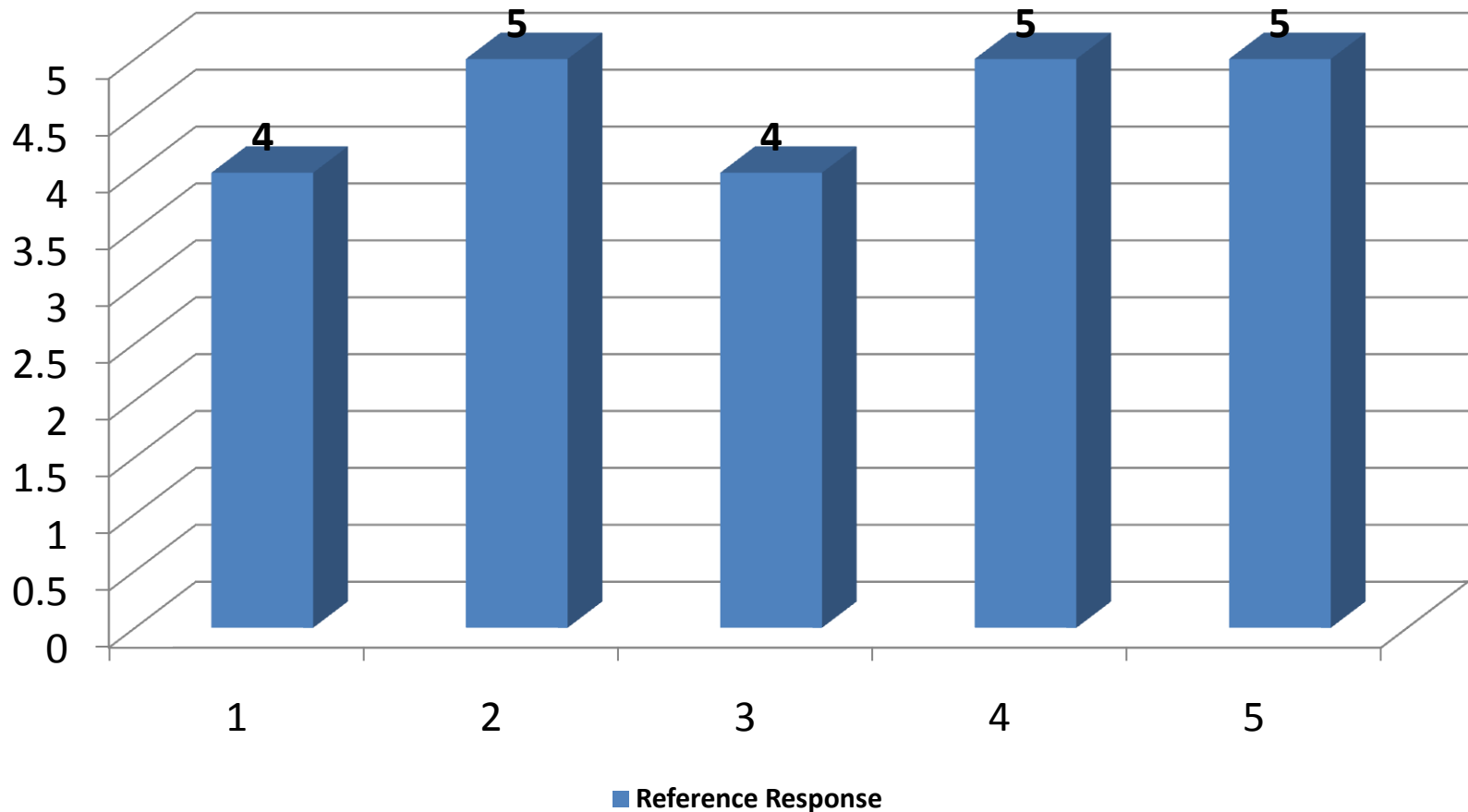
# How would you rate your satisfaction with the EHRs ability to review patient charts?



***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

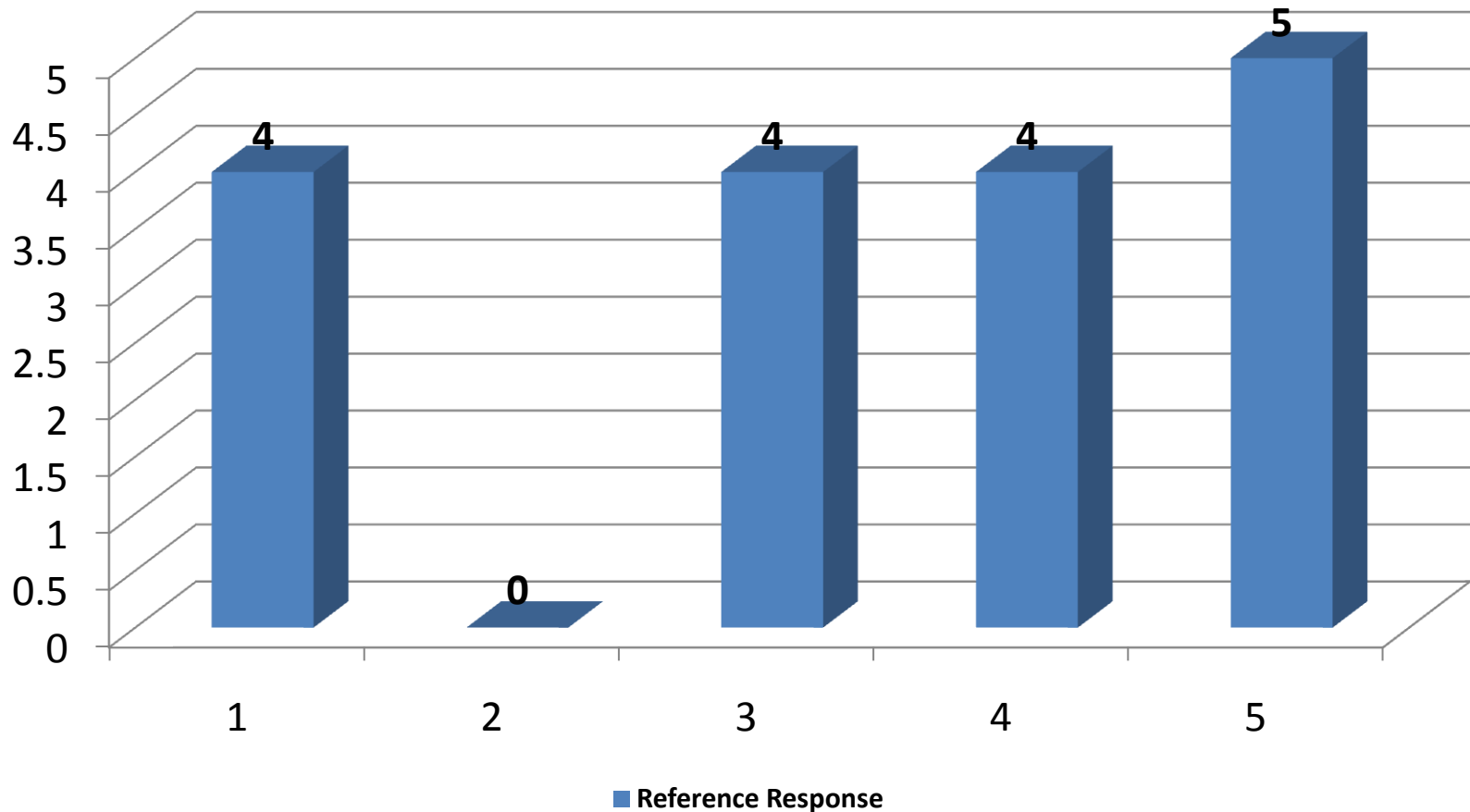
# How would you rate your satisfaction with the EHRs ability to update and document in patient charts?



***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

# How would you rate your satisfaction with the EHRs ability to order tests and review results?

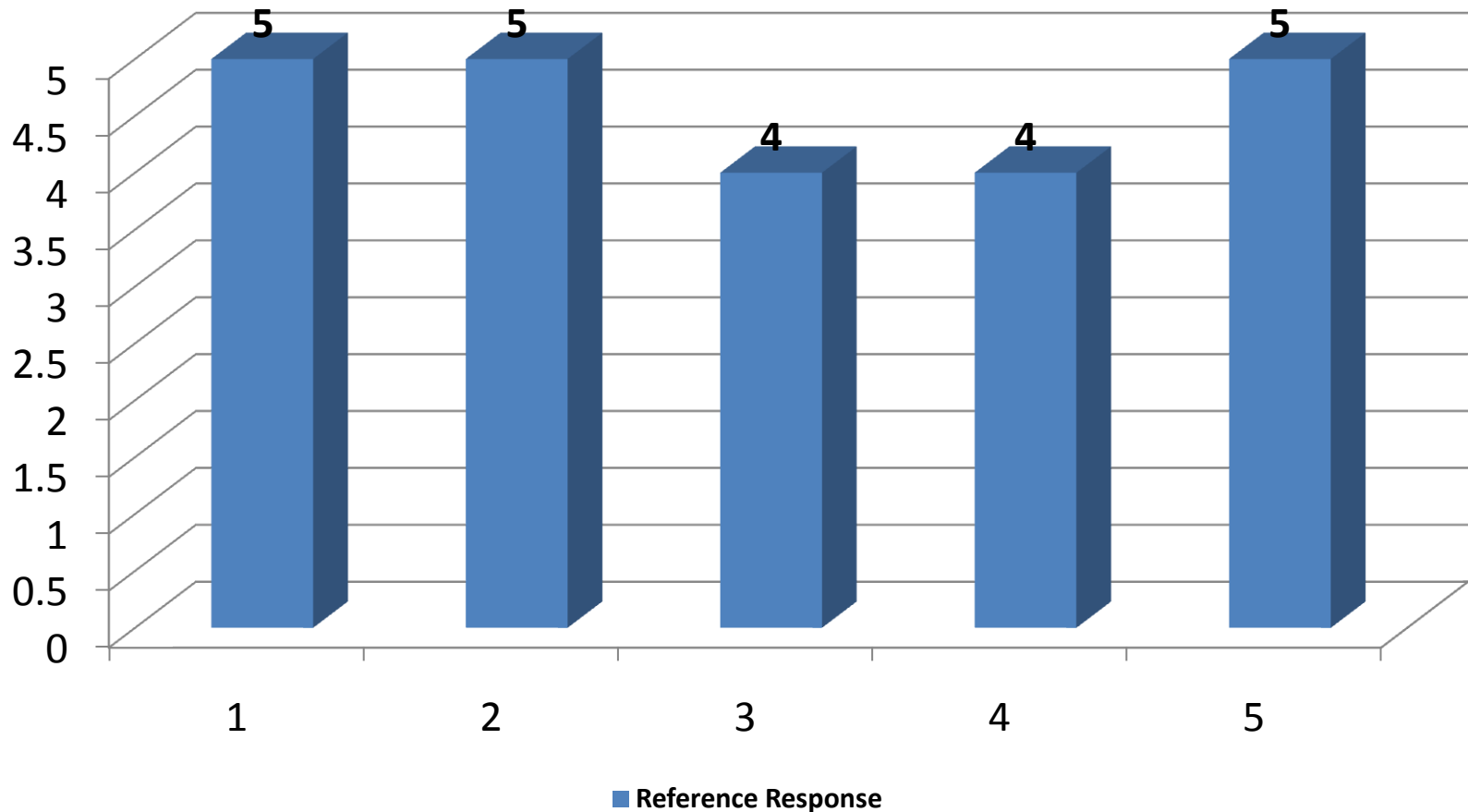


*Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent*

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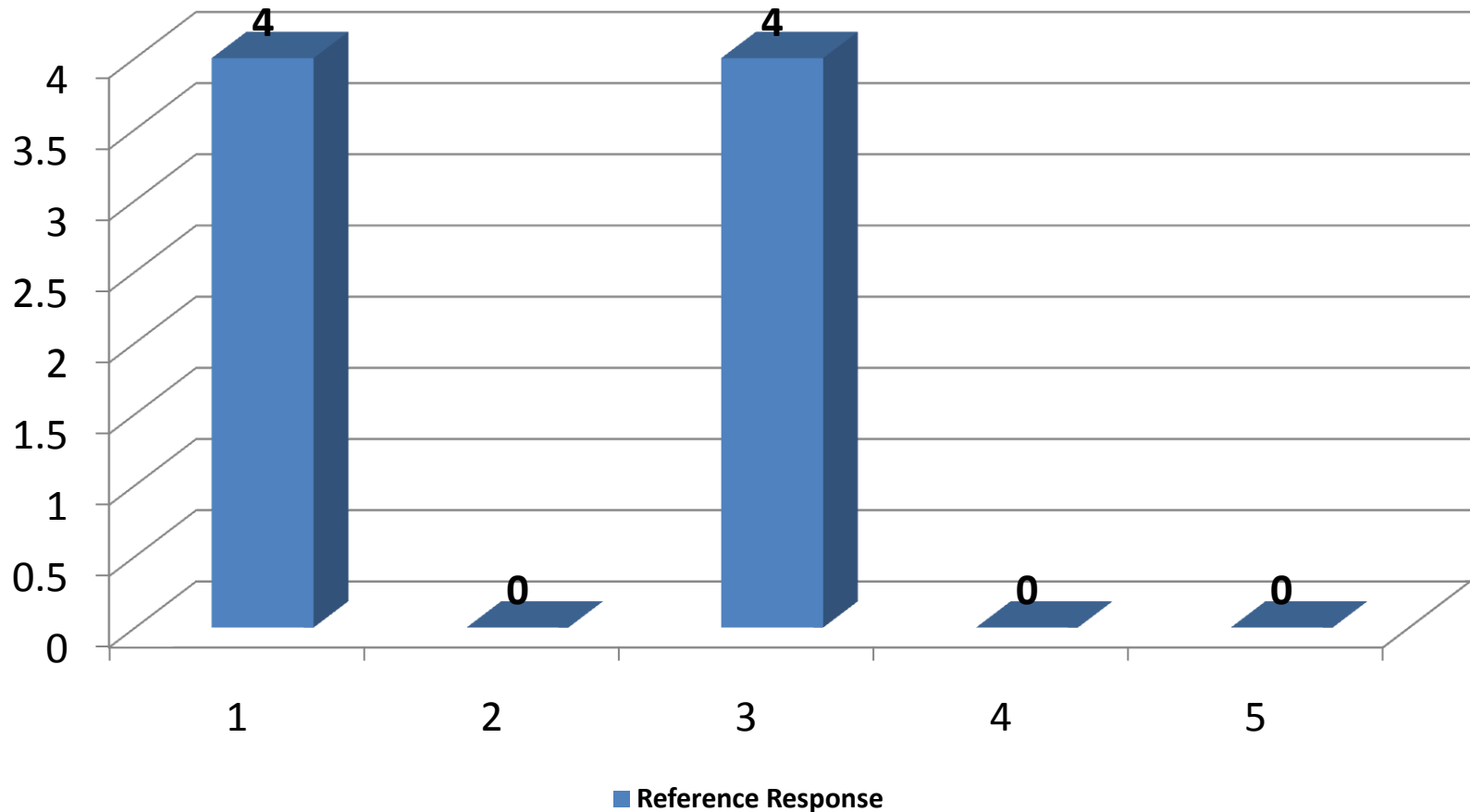
# How would you rate your satisfaction with the EHRs ability to prescribe electronically?



***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

# How would you rate your satisfaction with the EHRs ability regarding clinical decision support? (e.g., drug warnings, preventative care reminders)

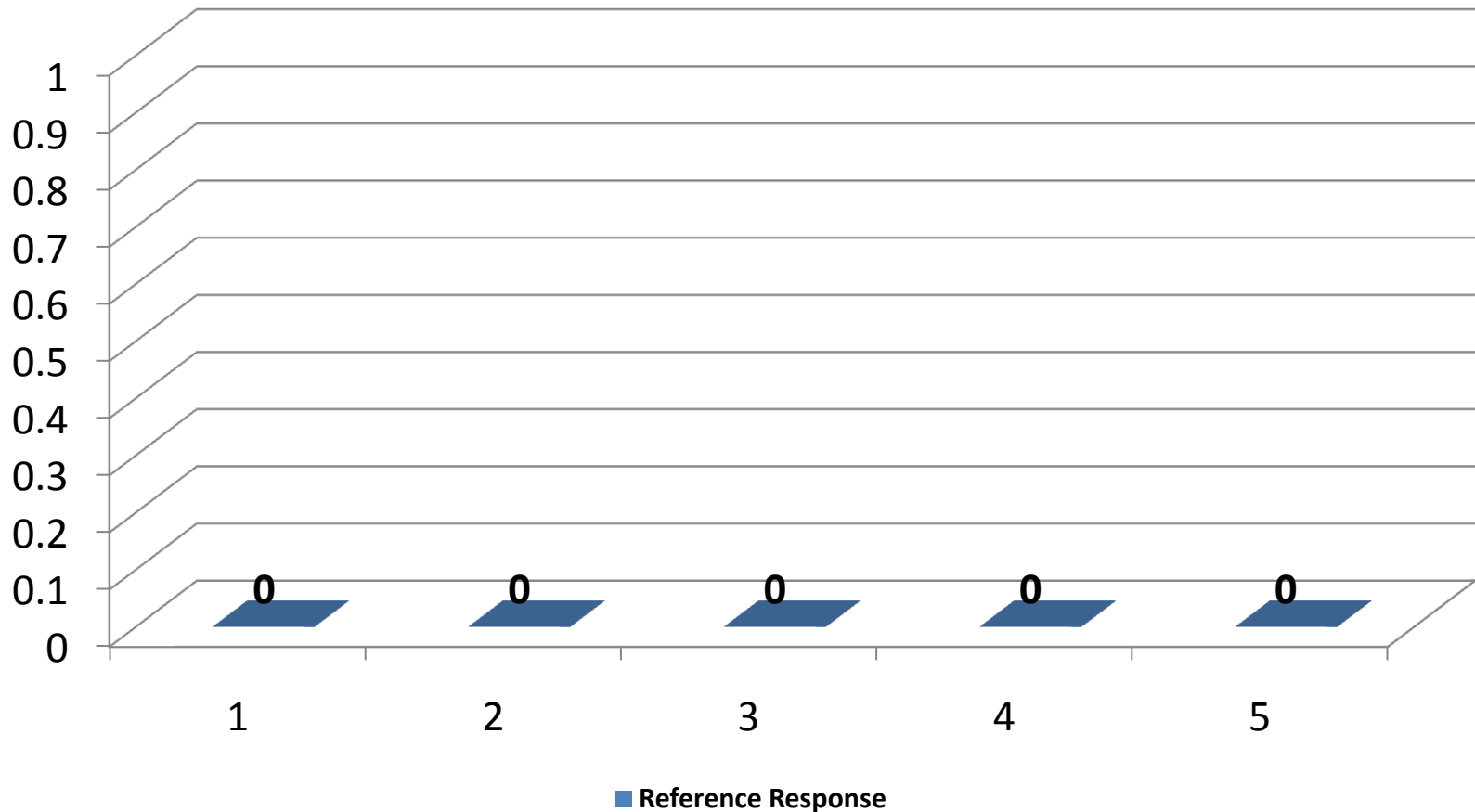


*Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent*

All information obtained from references provided by vendor.

# How would you rate your satisfaction with the EHRs ability for clinical and quality reporting?

(e.g., physician analysis of patient population, P4P, Bridges to Excellence, etc.)

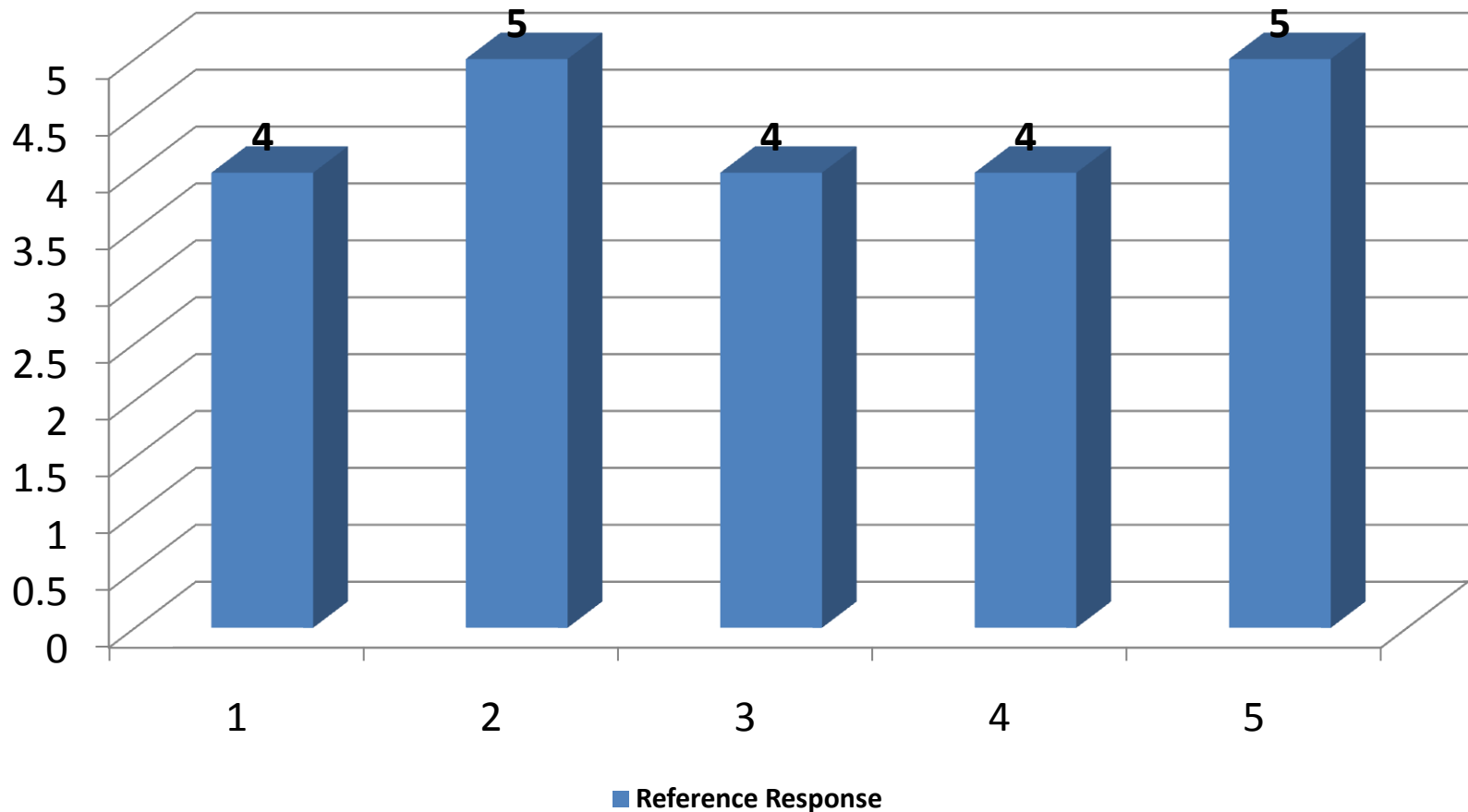


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All information obtained from references provided by vendor.

# Vendor Evaluation

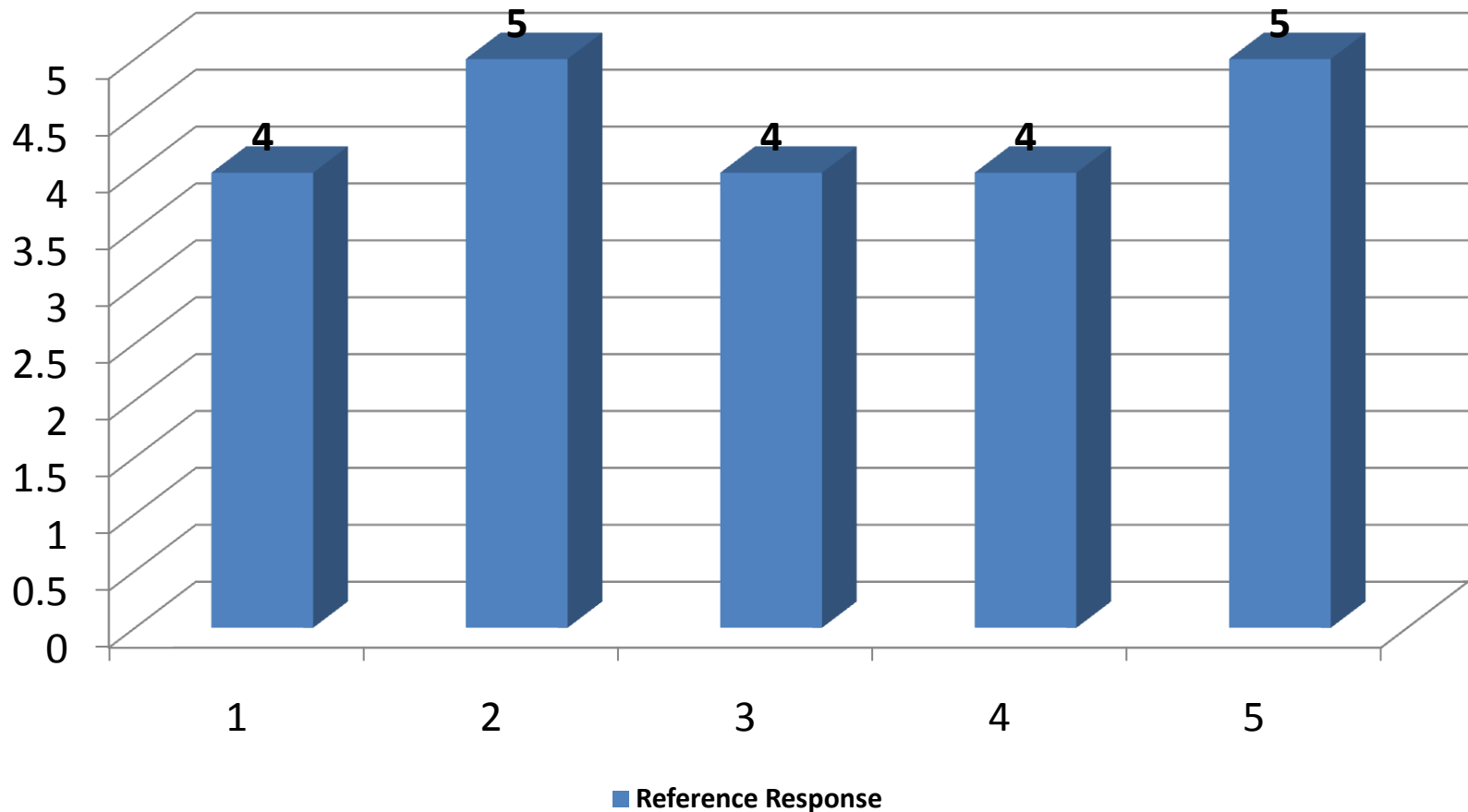
# How would you rate the vendor on implementation?



***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

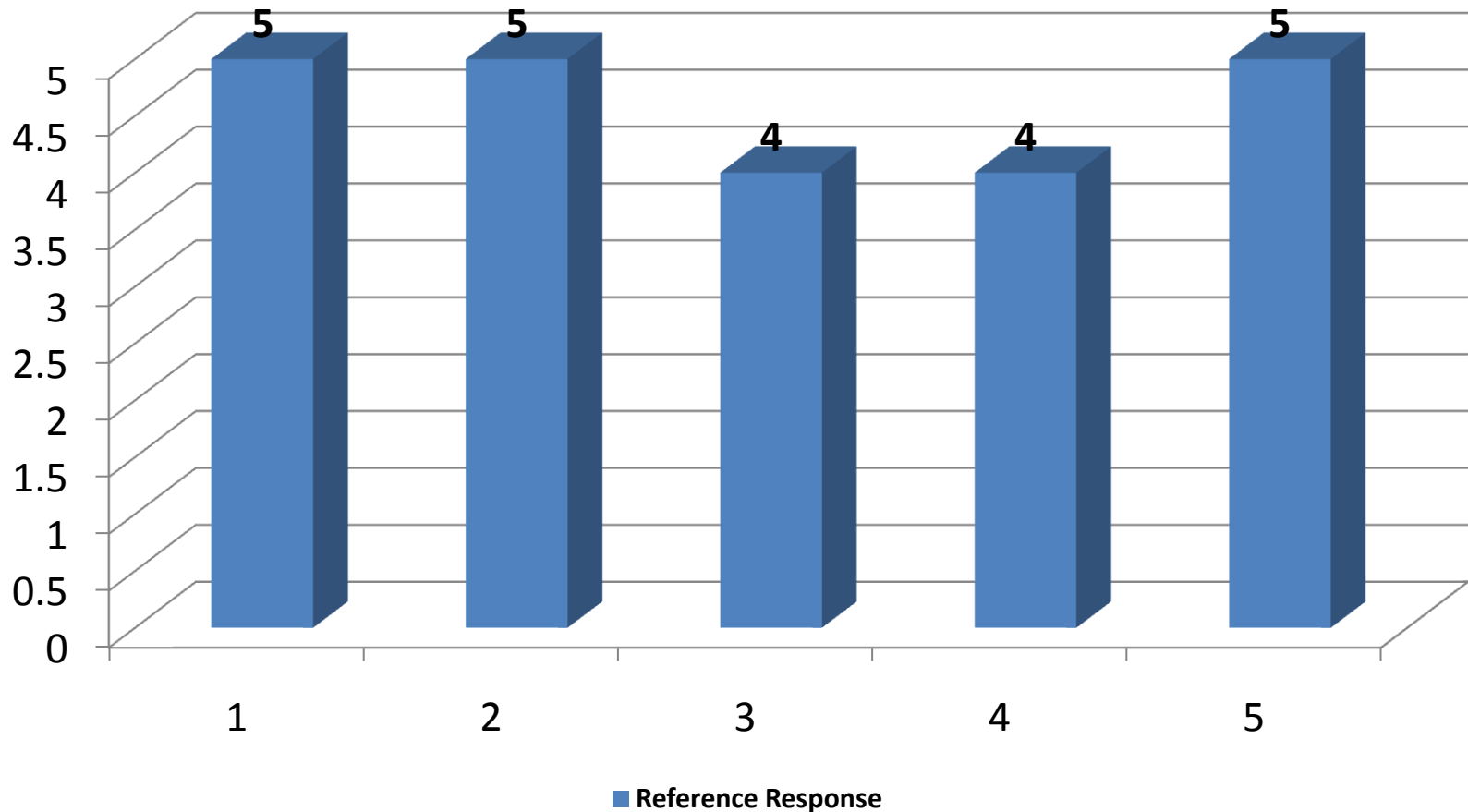
# How would you rate the vendor on training?



***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

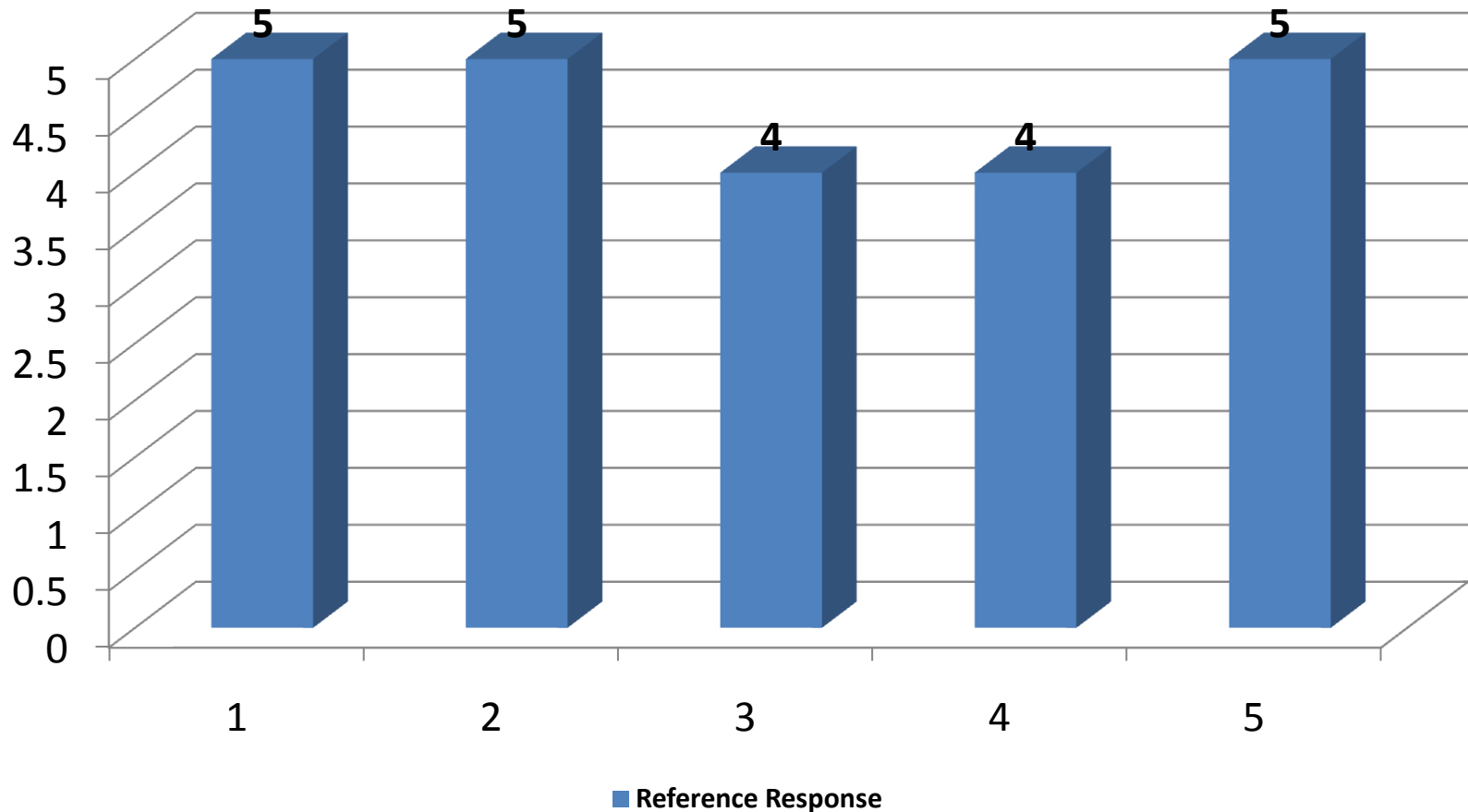
# How would you rate the vendor on support?



***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

All information obtained from references provided by vendor.

# How would you rate the vendor on service?

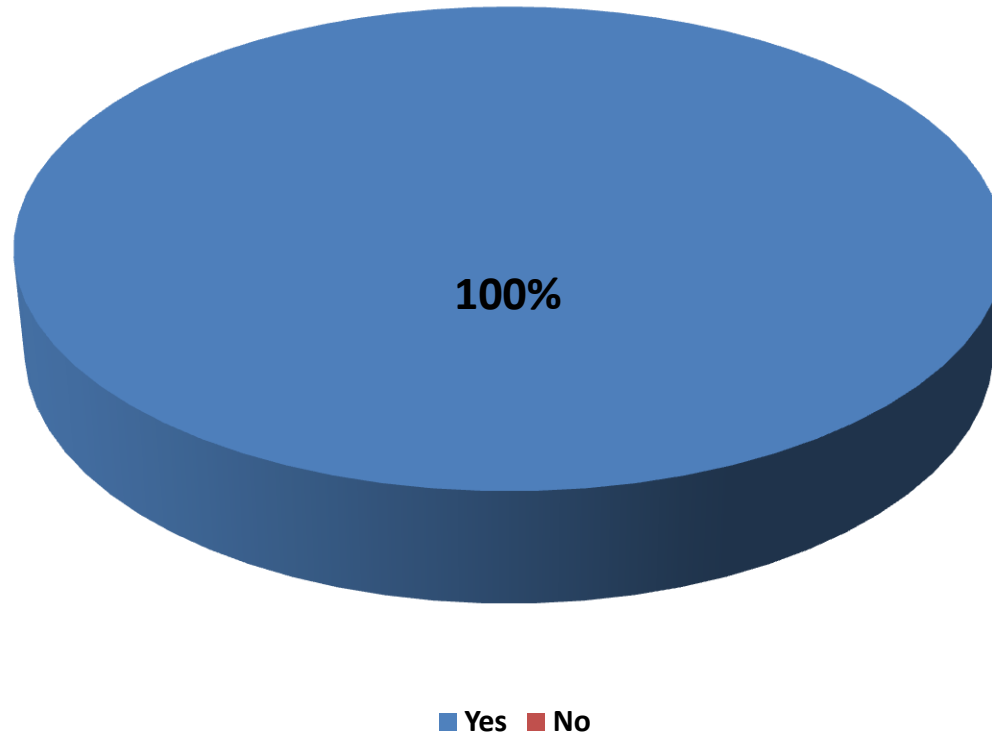


***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

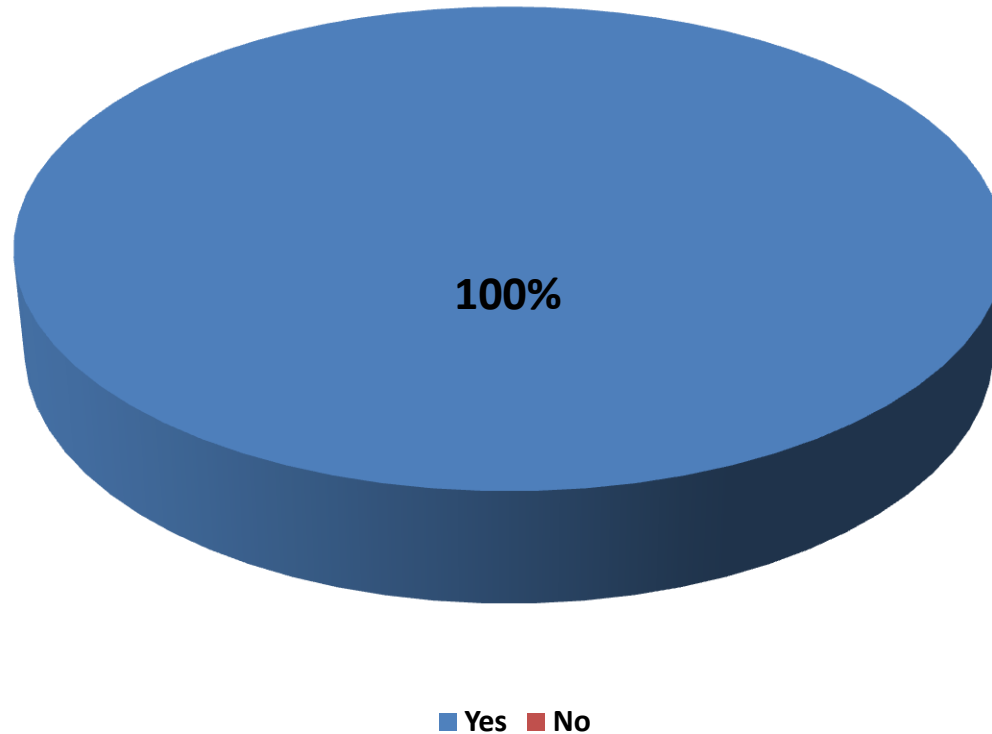
All information obtained from references provided by vendor.



# Would you purchase this system again?



# Would you purchase from the same vendor again?



# For more information visit:

<http://mhcc.maryland.gov/electronichealth/ehr/cchitehrvendors.html>

## **Contact:**

**Matt Highbee**

**203-530-8242**

[matt@glostream.com](mailto:matt@glostream.com)